



**TECHNOLOGIES**

*Do it once, Do it right*



UEI: XLPDU21PHDB3

CAGE Code: 81YA5

GSA Contract #:

47QTCA19D00BN



GSA Multiple Award  
Schedule (MAS)



U.S. Small Business  
Administration  
8(a) Certified

### Contact Information

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### NAICS Codes

- 541511
- 541512
- 541513
- 541519
- 611420
- 541611
- 541618
- 511210
- 541612
- 561311
- 561312
- 541614
- 518210

## CAPABILITY STATEMENT

AQL Technologies is an SBA 8(a) Certified Small Business with over 17 years of experience delivering AI-powered ServiceNow and Microsoft solutions to Federal, State, Local Government, and Commercial organizations. We help clients transform business operations through Artificial Intelligence, workflow automation, data analytics, and digital modernization, enabling greater efficiency, improved decision-making, and enhanced service delivery.

### Core Competencies

**servicenow**

Registered Partner



**Microsoft**  
Solutions Partner

Data & AI  
Digital & App Innovation

### AI, Automation & RPA Solutions

- **Generative AI & Agentic AI Solutions** – AI Agents, Copilots, Intelligent Assistants
- **Business Process Automation** – Workflow Automation, Task Orchestration, Process Optimization
- **Robotic Process Automation (RPA)** – Repetitive Task Automation & Digital Workers
- **AI-Powered Business Applications** – AI-Enhanced Service, HR, Finance, and Operations Solutions
- **Data Intelligence & Decision Support** – Predictive Analytics, Insights, and Reporting
- **Conversational AI & Virtual Assistants** – Chatbots, Self-Service, and Knowledge Assistants

### Microsoft

- **AI-Powered Business Solutions** – Copilot, AI Agents, RPA, Intelligent Automation
- **Modern Workplace & Collaboration** – Microsoft 365, SharePoint, Teams, Purview
- **Business Applications** – Dynamics 365, CRM, ERP, Business Process Automation
- **Low-Code Automation** – Power Platform, Power Apps, Power Automate
- **Data Analytics & Business Intelligence** – Power BI, Fabric, Reporting & Insights
- **Azure Cloud & Integration Services** – Cloud, APIs, Integrations & Modernization

### ServiceNow

- **AI-Powered Workflow Automation** – Now Assist, AI Agents, RPA, Intelligent Automation
- **IT Workflow Solutions** – ITSM, ITOM, ITAM, SPM
- **Employee Workflows** – HRSD, Employee Experience
- **Customer & Field Service Workflows** – CSM, FSM
- **Governance, Risk & Compliance Solutions** – GRC, Risk & Audit Management
- **Enterprise Applications & Integrations** – Custom Apps, APIs & Workflow Automation



## Client List



## Teaming Opportunities

- Available for Prime/Subcontractor Teaming
- ServiceNow, Microsoft, AI & Automation Solutions
- Federal, State, Local, and Commercial Delivery Experience
- Flexible U.S.-led delivery model with scalable technical support

## Differentiators

- SBA 8(a) Certified Small Business
- GSA Multiple Award Schedule (MAS) Contract Holder
- 17+ years of technology consulting experience
- AI-Driven solutions for Workflow Automation and Digital Transformation
- Expertise across ServiceNow, Microsoft, AI, and Intelligent Automation Platforms
- Proven delivery across Federal, State, Local Government, & Commercial Organizations
- Industry experience across Healthcare, Manufacturing, Utilities, Transportation, and Non-Profit Sectors
- Rapid deployment and cost-effective project execution

## Past Performance

- **ABMC** – Delivered Microsoft 365 Purview records management and SharePoint governance support to strengthen compliance and information management.
- **DOI / National Park Service** – Delivered Microsoft Power Platform & SharePoint solutions supporting workflow automation, reporting, and operational efficiency.
- **Department of the Navy (DoD)** – Provided SharePoint migration licensing and modernization support under a federal contract award.
- **TriLab Health** – Delivered AI-powered Microsoft & ServiceNow automation solutions to streamline business processes & improve operational visibility.
- **WJE** – Delivered Microsoft Power Platform solutions for automation, reporting, analytics, and business process improvement.
- **Mom's Meals** – Implemented Dynamics 365 Finance & Operations supporting revenue cycle management, logistics, integrations, and data migration.
- **Entegris** – Delivered ServiceNow and Microsoft automation solutions supporting enterprise operations and process improvement.
- **Dispatch Health** – Implemented ServiceNow Field Service Management (FSM) and provided managed support services.
- **ReWa** – Delivered ServiceNow workflow automation solutions improving operational efficiency and service delivery.
- **SJRA** – Delivered Microsoft solutions for data tracking, reporting, and operational efficiency.
- **Vermeer** – Implemented data analytics, reporting, and business intelligence solutions.
- **NHI Bahamas** – Delivered Microsoft solutions supporting healthcare operations, reporting, and process automation.