



TECHNOLOGIES

Do it once, Do it right

UEI: XLPDU21PHDB3

CAGE Code: 81YA5

DUNS: 62-385-6155

Contract Vehicles



GSA Multiple Award Schedule (MAS)
Formally known as IT-70 Schedule
Contract Number
47QTCA19D00BN



SBA U.S. Small Business Administration
8(a) Certified



Certifications



servicenow
Partner
Consulting & Implementation



Microsoft
Solutions Partner
Digital & App Innovation
Azure



Microsoft
Solutions Partner
Data & AI
Azure

CAPABILITY STATEMENT

With over 17 years of experience, AQL is an SBA 8(a), Minority-Owned Small Business delivering ServiceNow and Microsoft-based automation solutions for Federal, State, and Local Government agencies. We specialize in IT workflow modernization, data-driven operations, and AI-enabled service delivery, helping agencies improve efficiency, visibility, and mission outcomes.

Core Competencies

Microsoft Services

- Microsoft 365
- Data Analytics & Insights
- AI & Automation Solutions
- Dynamics 365
- Power Platform
- SharePoint
- Azure

servicenow

Registered Partner



Data & AI

Digital & App Innovation

ServiceNow Capabilities

- **ServiceNow IT Service Management (ITSM) Implementation**
Streamlined incident, problem, change, and request workflows.
- **ServiceNow IT Operations Management (ITOM)**
Enhanced visibility through discovery and event management.
- **ServiceNow Customer Service Management (CSM)**
Efficient case management and improved customer experience.
- **ServiceNow HR Service Delivery (HRSD)**
Automated HR workflows and employee service delivery.
- **ServiceNow Governance, Risk & Compliance (GRC)**
Simplified risk, compliance, and audit management.
- **ServiceNow Custom Application Development**
Scalable low-code apps on the Now Platform.
- **ServiceNow Integration & Automation Services**
Seamless integrations and workflow automation.
- **AI-Driven Solutions with ServiceNow Now Assist**
AI-powered automation and insights with Now Assist.

Microsoft365 Capabilities

- **Microsoft 365 Implementation & Modern Workplace**
Deployment and optimization of secure, scalable collaboration environments.
- **SharePoint Online & Microsoft Teams Solutions**
Intranets, document management, governance, and communication platforms.
- **Power Platform Development**
Custom apps, workflows using Power Apps, Power Automate, and Power Pages.
- **Data & Analytics with Power BI**
Interactive dashboards, reporting, and real-time business intelligence solutions using Power BI, Data Fabric and more.
- **Microsoft Azure Cloud & Integration Services**
Cloud migration, system integration, API development, and scalable architecture.
- **AI-Enabled Solutions with Microsoft Copilot**
Intelligent automation, insights, and AI-driven productivity enhancements.



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NAICS Codes

541511

Custom Computer Programming Services

541512

Computer Systems Design Services

541513

Computer Facilities Management Services

541519

Other Computer Related Services

611420

Computer Training

541611

Administrative Management

541618

Other Scientific and Technical Consulting Services

511210

Software Publisher

541612

Human Resource Consulting Services

561311

Employment Placement Agencies

561312

Executive Search Services

541614

Process, Physical Distribution, and Logistics Consulting Services

518210

Computing Infrastructure Providers, Data Processing, and Web Hosting

Contact Information

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Acquisition (Purchasing) solutions

- 8(a)
- GSA MAS
- SBA
- Small Disadvantaged Business
- Small Business

Client List



Past Performance

- DOI / National Park Service – Power Platform workflow automation & reporting
- HRSD – Microsoft automation & reporting for water utility operations
- SJRA – Microsoft solutions for data tracking & operational efficiency
- NHI Bahamas – Microsoft solutions for healthcare operations & reporting
- Mom's Meals – \$7M D365 F&O implementation, RCM/logistics & data migration
- Entegris – ServiceNow + Microsoft enterprise automation solutions
- Vermeer – Data analytics & reporting solutions
- Non-Profit Organizations – ServiceNow IT workflows & automation
- TriLab - Delivered ServiceNow-based asset tracking
- Dispatch Health – ServiceNow FSM & Managed Support Services
- ReWa – Delivered ServiceNow solutions improving efficiency
- IOWA - Executed CMDB reboot for Iowa and reducing effort by 30%