



UEI: XLPDU21PHDB3
CAGE Code: 81YA5

Contract Vehicles



Certifications



Contact Information

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CAPABILITY STATEMENT

With over 17 years of experience, AQL is an SBA 8(a), Minority-Owned Small Business delivering ServiceNow and Microsoft-based automation solutions for Federal, State, and Local Government agencies. We specialize in IT workflow modernization, data-driven operations, and AI-enabled service delivery, helping agencies improve efficiency, visibility, and mission outcomes.

Core Competencies

Microsoft Services

- Microsoft 365
- Data Analytics & Insights
- AI & Automation Solutions
- Dynamics 365
- Power Platform
- SharePoint
- Azure

servicenow
Registered Partner



Digital & App Innovation

ServiceNow Capabilities

- **ServiceNow IT Service Management (ITSM) Implementation**
Streamlined incident, problem, change, and request workflows.
- **ServiceNow IT Operations Management (ITOM)**
Enhanced visibility through discovery and event management.
- **ServiceNow Customer Service Management (CSM)**
Efficient case management and improved customer experience.
- **ServiceNow HR Service Delivery (HRSD)**
Automated HR workflows and employee service delivery.
- **ServiceNow Governance, Risk & Compliance (GRC)**
Simplified risk, compliance, and audit management.
- **ServiceNow Custom Application Development**
Scalable low-code apps on the Now Platform.
- **ServiceNow Integration & Automation Services**
Seamless integrations and workflow automation.
- **AI-Driven Solutions with ServiceNow Now Assist**
AI-powered automation and insights with Now Assist.

Microsoft365 Capabilities

- **Microsoft 365 Implementation & Modern Workplace**
Deployment and optimization of secure, scalable collaboration environments.
- **SharePoint Online & Microsoft Teams Solutions**
Intranets, document management, governance, and communication platforms.
- **Power Platform Development**
Custom apps, workflows using Power Apps, Power Automate, and Power Pages.
- **Data & Analytics with Power BI**
Interactive dashboards, reporting, and real-time business intelligence solutions using Power BI, Data Fabric and more.
- **Microsoft Azure Cloud & Integration Services**
Cloud migration, system integration, API development, and scalable architecture.
- **AI-Enabled Solutions with Microsoft Copilot**
Intelligent automation, insights, and AI-driven productivity enhancements.



TECHNOLOGIES
Do it once, Do it right

NAICS Codes

541511

Custom Computer Programming Services

541512

Computer Systems Design Services

541513

Computer Facilities Management Services

541519

Other Computer Related Services

611420

Computer Training

541611

Administrative Management

541618

Other Scientific and Technical Consulting Services

511210

Software Publisher

541612

Human Resource Consulting Services

561311

Employment Placement Agencies

561312

Executive Search Services

541614

Process, Physical Distribution, and Logistics Consulting Services

518210

Computing Infrastructure Providers, Data Processing, and Web Hosting

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Acquisition (Purchasing) solutions

- SBA 8(a)
- GSA MAS

Client List



National Institutes of Health



Past Performance

DOI / National Park Service – Power Platform workflow automation & reporting

HRSD – Microsoft automation & reporting for water utility operations

SJRA – Microsoft solutions for data tracking & operational efficiency

NHI Bahamas – Microsoft solutions for healthcare operations & reporting

Mom's Meals – D365 F&O implementation, RCM/logistics & data migration

Entegris – ServiceNow + Microsoft enterprise automation solutions

Vermeer – Data analytics & reporting solutions

Non-Profit Organizations – ServiceNow IT workflows & automation

TriLab - Delivered ServiceNow-based asset tracking

Dispatch Health – ServiceNow FSM & Managed Support Services

ReWa – Delivered ServiceNow solutions improving efficiency

IOWA - Executed CMDB reboot for Iowa and reducing effort by 30%